

To ensure optimal service for your patient's health and safety, kindly adhere to the following guidelines. The designated patient visiting hours are provided below.

Weekdays: 10.00 - 22.00.

Weekends: 1:00 PM - 10:00 PM.

Visitor Regulations

Patients have significant responsibilities to ensure optimal service delivery. They and their companions are expected to adhere to these responsibilities, and all patients and their family members must adhere to hospital regulations.

Visiting hours at the hospital are from 10:00 to 22:00 on weekdays and from 13:00 to 22:00 on weekends. It is recommended to keep visits brief, preferably around 10 minutes.

Food and beverages are not permitted in the hospital during visits.

Refrain from bringing live flowers to your patient for their health.

During the visit, it is important not to disturb other patients and refrain from asking unnecessary or curious questions.

Patient confidentiality must be upheld.

During the visit, it is advisable to refrain from using demoralizing language and conduct.

Avoid making excessive and persistent visit requests outside designated visiting hours.

At the conclusion of visiting hours, the hospital should be vacated without awaiting staff notifications.

Smoking is prohibited within the hospital premises.

Loud conversations, music, and television are not permitted within the hospital premises.

The patient must not exit the ward without the ward nurse's awareness.

The hospital property remains undamaged.

Patient rooms and restrooms are maintained in a clean condition.

Excessive electricity and water consumption is minimized.

If the patient possesses their own medications, the attending nurse is notified.

Patients have the option to store their valuables such as gold and money in safes.

Visitors should refrain from seeing patients with infectious diseases or compromised immune systems.

Children under 10 years old, individuals experiencing symptoms like fever, cough, sneezing, and sputum production, as well as individuals with a confirmed infectious condition, should refrain from visiting patients.

RULES FOR COMPANIONS

If your patient has allergies, refrain from bringing cologne, perfume, or flowers that could trigger breathing difficulties. Only provide the diet meal offered by our hospital; do not bring outside food for the patient. Patients following a salt-free diet should not have additional salt added to their meals. Ensure the patient uses the facilities with assistance to prevent dizziness and falls. Limit the number and duration of visits to reduce infection risks. Avoid handshakes with the patient and refrain from entering other patient rooms. Notify the relevant nurse or doctor promptly of any concerning changes in the patient's condition. Companion changes are permitted during visiting hours under the supervision of the responsible nurse. Companions must carry their identification cards and present them to cafeteria staff during meal times. Companions are required to leave patient rooms during visiting hours and should not administer any treatments without medical guidance. Staff should adhere to hospital regulations. For patient updates, contact our call center at 0 850 222 38 45.

You may complete the appropriate forms and submit your feedback, whether it be suggestions, complaints, praise, or thanks, regarding any issues or system-related interruptions encountered during your receipt of healthcare services at our facility. Alternatively, you can communicate directly with the Patient Rights Unit either in written form or verbally.

We appreciate your adherence to the hospital regulations and wish you good health.